

Appendix.1 Notes on Coffee Shop Visits

There are a total of 14 coffee shops that are run by the catering and bars department at on the Cardiff university campus, they are spread out over the breadth of the university.

List of the coffee shops:

- Aberconway Snack Bar
- Biosciences Coffee Shop
- Bute Coffee Shop
- Dolce Vita Gallery
- Glamorgan Coffee Shop
- Humanities Coffee Shop
- IV Lounge
- JCR Coffee Shop
- Main Building Coffee Shop
- Maths/Education Cyber Cafe
- McKenzie House Coffee Shop
- Optometry Coffee Shop
- Redwood Coffee Shop
- Tower Coffee Shop

These have all been visited and some unstructured notes where made on elements of the environment, what the coffee shops sell, some things discovered from talking to the staff, etc.

Aberconway Snack bar

The aberconway coffee shop is a large coffee shop, It is situated in the heart of the Aberconway building, which house the business school and the aberconway library. The coffee shop is situated next to the library on the ground floor of the building.

- The coffee shop has been newly refurbished (2012)
- There is a large soft furnished bench to one side of the coffee shops sitting area.
- The coffee sold here in is from made in the coffee machines.
- These are mixed in with old furnishings; tables and chairs that are not very comfortable and look out of place with the mix's of some new and a lot of old.
- The coffee shop has a “snack bar” which sells a variety of paninis and toasted sandwiches.
- There is also a hot food cabinet that offers hot pastries; sausage rolls, pastes etc.
- There are vending machines in the coffee shop.
- Due to the coffee shops location it is used as a corridor for students and staff going in and out of the library from the front of the building.
- There is a courtyard just outside the coffee shop that is unused by the coffee shop at any time of the year.
- there is less 'junk' in this coffee shop.
- The shop does not accept card payments.

Bioscience Coffee shop

This coffee shop is situated in the lobby of the bioscience building, this a newly refurbished part of the university (2011) and it make for a wonderful location for the coffee shop.

- Due to the coffee shop being inside the lobby of the building it gives a wonderful sense of openness.
- There are no soft furnishing in the environment.
- All of the tables and chairs are contemporary with the refurbishment.
- Hot food that is sold in this coffee shop from a hot food cabinet.
- The coffee sold here in is from made in the coffee machines.
- There are vending machines in the coffee shop.
- There is a large open space outside of the coffee shop that is unused by the shop, When I asked a member of staff that was working in the shop if they ever used the space in the summer or at all replied “the students are to messy, can't keep what they have tidy let alone outside”. There are some events that are held where the outside is used.
- The environment is brightly lit.
- There is a lot of noise pollution with it being in the lobby and the eco effects of the large space.
- The shop does not accept card payments.



Bute Coffee Shop

This coffee shop is situated on the ground floor of the Bute building beneath the library in Cathys park.

- There is no hot food for sale in this coffee shop.
- The coffee that is sold here is from the vending machines.
- The environment feels dated and somewhat claustrophobic.
- There are no soft furnishings to sit on in the coffee shop.
- There are a number of vending machines in the coffee shop.
- The shop does not accept card payments.

Dolce Vita Gallery

The Dolce Vita Gallery is situated in the Julian Hodge building just off columb road. Its on the second floor overlooking the canteen. In my opinion is by far one one of the nicest coffee shops in the university, and proper to carrying out this investigation I had no idea that it existed.

- This coffee shop sells real coffee, made by a person, who grinds the coffee beans in front of the customers.
- The environment is full of soft furnishings with only a few tables and chairs.
- There is none of the 'junk' for sale in the coffee shop that is seen in the majority of them.
- There's a TV on the wall with sound for the customers to watch.
- There are fresh cakes and other pastries for sale.
- There are homemade sandwiches and wraps also.
- The sine in the shop reads "the Real flavor of 'italian-style' coffee."
- There are no vending machines in the environment.
- There is no hot food sold in this coffee shop.
- The shop does not accept card payments.



Glamorgan Coffee Shop

The Glamorgan coffee shop is situated in the center of the Glamorgan building in Cathays park campus.

- There is no hot food for sale in the coffee shop.
- The coffee for sale in the coffee shop is dispensed from a machine.
- There is some soft furnishings in the environment, a couple of sofas.
- The shop is spacious.
- There are no windows in the coffee shop which make it seem dark.
- There are some vending machines in the coffee shop.
- The shop does not accept card payments.



Humanity's coffee shop

The humanity's coffee shop is situated in the heart of the humanities building, it is one of the largest of the coffee shops in the catering department.

- The coffee sold here is from made in the coffee machines.
- There is no hot food for sale in this coffee shop.
- The coffee shop is dated.
- There are no soft furnishings in the environment.
- Tho the coffee shop is large, it feels over cluttered with tables and chairs, and odd looking trels devices in the room **take a pic of these**.
- They sell most of the 'junk' that the other shops sell, but not the cards.
- There is large courtyard on the western flank will the trees and grass.
- The outdoor space is not used by the coffee shop at any time of the year.
- As with most of the coffee shops, the people who use it, do so in a diverse manner, a lot of them with laptops. There are no power points for students to power them however.
- This coffee shop is used as a walkway through the building.
- The shop does not accept card payments.

IV lounge

The 'IV Lounge' is located on the ground floor of the Neuadd Meirionnydd building, on the Heath Park Campus. It is one of the busiest coffee shops that I visited. It is just opposite the newly built Cochrane Building. This has a large library in it, one which there is a coffee machine, made by Costa coffee, where students can enjoy within the lounged seating area on the ground floor.

- This coffee shop has been newly refurbished (2012)
- There is a deli bar in this coffee shop that sells freshly made baguettes, hot paninis, hot soup and hot pastries.
- There is a cash point in this coffee shop.
- The coffee that is sold here is from the vending machines.
- There is a mixture of cuisined and upholstered benches, tables and chairs, breakfast benches with stools and sofas for customers to sit on.
- There are a number of TV dotted about the coffee shop, with sound.
- There is also a "your students union at the Heath hub". this is a services that the SU provided so that the students at heath park campus can have access to the facilities of the SU without having to head all of the way into town.
- This coffee shop doubles as a bar in the night.
- There is a WC just of the lounge.
- The shop does not accept card payments



Tower Coffee Shop

The tower coffee shop is situated the ground floor of the Tower building on park place, the tower houses the university's psychology department.

- The coffee shop has been newly refurbished (July 2012)
- The coffee shop is large.
- The coffee shop is situated next to a large square outside the Tower building.
- There is a large soft area in the coffee shop, in one corner.
- The shop does not accept card payments
- There is some hot food sold in this coffee shop, in a hot foods cabinet there are pies and pasties etc.
- The coffee shop feels quite disjoint from rest of the environment.
- There are vending machines in this shop.



Main Building coffee shop

The coffee shop is situated on the ground floor of the main building on Park Place.

- This coffee shop feels very dated.
- The coffee shop is very small, I feels very claustrophobic in this shop.
- There are only stools to sit on in the coffee shop.
- There is no hot food for sale in this coffee shop.
- There are 4 vending machines in the coffee shop.
- They sell cards in this coffee shop.
- The coffee that is for sale in this coffee shop is vended from a machine.
- They do not accept card in this coffee shop.

Optometry coffee shop

The optometry coffee shop is situated on the ground floor of the optometry building on Maindy Road. The building is one of the newest in the university.

- There is a deli counter in the coffee shop that sells paninis and freshly made sandwiches.
- The coffee for sale in this coffee shop is made by the machines.
- They do not sell the junk that the other coffee shop sell.
- The environment is comfortable, bright and airy.
- There is a TV.
- There is a mixer of tables & chairs, sofas and coffee tables.
- The coffee shop does not accept card.



Cyber Cafe

The Cyber Cafe is situated on the ground floor of the maths building, just off the lobby. The coffee shop is known as the 'Cyber Cafe' because within the shop there are 8 work stations that the students can log on to.

- There is little soft furnishings in this coffee shop, two bench like sofas at one end.
- Most of the shop's furnishings are tables and chairs.
- It feels very claustrophobic in the coffee shop.
- The coffee shop feels very disorganised.
- The coffee for sale in this coffee shop is made by the machines.
- There are 8 workstations in an alcove of the area, this space is very harshly lit compared to the rest of the coffee shop. This makes it look and feel slightly out of place.
- There are vending machines in this coffee shop.
- The shop does not accept card payment.

JCR Coffee Shop

The JCR Coffee shop is situated in the Trevithick building on the ground floor.

- There is no hot food for sale in the Coffee shop.
- The coffee that is for sale in this coffee shop is dispensed from machines.
- The environment is dated.
- There are no soft furnishings to speak of.
- There are power points and a bench for the students to work on their laptops.
- There are vending machines in the environment.
- There is a large green area situated just outside the coffee shop that is not used at any time of the year.
- There is no card payments accepted in the shop.

Redwood coffee shop

The Redwood Coffee Shop is located on the ground floor of the Redwood Building. Its at the northern entrance of the building.

- There is no hot food for sale in the coffee shop.
- The coffee shop has been recently renovated, and has been done very well. It feels very modern and comfortable in the coffee shop.
- There is a mixture of fitted sofas, tables and chairs.
- The coffee for sale in the shop is made in the machines.
- There are vending machines in the coffee shops



Mckenzie House Coffee Shop

The Mckenzie house coffee shop is on the third floor of the Mckenzie building on Newport road. the shop caters mainly to the staff that work in the office's of the university that are in the building. Uniquely, the shops main customers are not students.

- The coffee shop sells hot food, paines, fresh sandwiches, toast, sausage sandwiches etc. (on of the coffee shop staff that I asked who had working in this shop told me that they customers are fendens for toast in the morning).
- The coffee that is for sale in this coffee shop is sold from the machine.
- The environment of coffee shop feels dated.
- There are soft furnishing in the environment.
- There are mainly tables and chairs to sit on however.
- There are no sofas.
- There are no vending machines in this coffee shop.
- There is a small kitchen like section to the coffee shop with some microwaves, kettel, cupboards etc.
- The shop sells all of the 'junk' that the other coffee shops sell.

